

# TASK 1: DELIVERABLE D9 – PLAINS CO<sub>2</sub> REDUCTION (PCOR) PARTNERSHIP (PHASE III) – DECISION SUPPORT SYSTEM WEB SITE REDESIGN

Final Report

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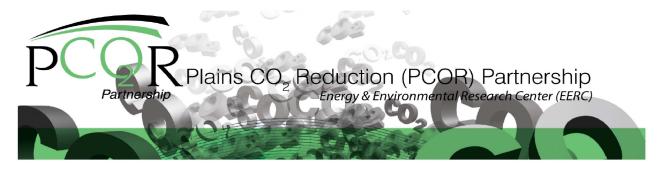
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# TABLE OF CONTENTS

LIST	Γ OF FIGURES	i
INTI	RODUCTION	1
APP	PROACH	1
	Phase 1 – Evaluate Original DSS Site	2
	Phase 2 – Develop a New DSS Site Prototype	
	Framework and Navigation Development	
	Site Improvements	
	Phase 3 – Perform an Internal Review of the Prototype	
	Phase 4 – Revise Prototype Based on Internal Review	
	Phase 5 – Launch and Maintain Site	
FUT	URE WORK	
	LIST OF FIGURES	
1	Screen captures comparing the original and new DSS home pages	3
2	CO <sub>2</sub> capture technologies screen capture	4
3	Field validation tests screen capture	5
4	Regional initiatives screen capture	6
5	Offset providers screen capture	7
6	Products database main search page screen capture	8
7	Partner directory screen capture	9
8	EERC contacts screen capture	10
9	Keep me informed screen capture	11



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#### INTRODUCTION

Information developed through the Energy & Environmental Research Center's (EERC's) Plains CO<sub>2</sub> Reduction (PCOR) Partnership is disseminated to the U.S. Department of Energy (DOE) and other partners through the Decision Support System (DSS)—a database-driven, password-protected Web site containing both traditional static pages and an interactive geographic information system (GIS). The original DSS site was launched in 2004 and continued to evolve and improve over the following few years. However, recent growth in data and membership in the PCOR Partnership has made it obvious that the current site is dated and inefficient in disseminating the large volume of information generated through our activities. Therefore, the DSS site was redesigned to achieve the following objectives:

- Increase site traffic
- Improve site functionality through consistent navigation
- Expand access to timely information
- Give the site a uniform and modern appearance

#### **APPROACH**

A redesign team was assembled to create the new DSS site. Mr. Wes Peck, EERC Research Scientist, oversaw the team and provided strategic insight. With input from Mr. Peck, Ms. Tera Buckley, EERC Marketing Research Specialist, created the draft framework and content. Programmers from the EERC's Research Information Systems (RIS) Department, including Ms. Jean Vorachek, Ms. Madhavi Marasinghe, and Mr. Brent Lahr, programmed the site. Mr. Earl Battle, EERC Graphics Designer, and Mr. Peck created graphics for the site.

The redesign of the DSS site was conducted in five phases. The implementation of the site redesign began in September 2008 and the new site is expected in be launched in September 2009.

# **Phase 1 – Evaluate Original DSS Site**

In order to assess the use of the original DSS site, Web tracking software was used to determine how often the original DSS site was being used by DOE and PCOR Partnership Partners (EERC users were not considered in the evaluation). It was found that the site was visited approximately 15 times per month. The average user stayed on the site for about 2 minutes and visited an average of three pages. It was also discovered that some pages were not visited at all, while others received more traffic.

Based on these findings, the redesign team evaluated the content with respect to its utility to our members. Some of the content from the original site will be updated and transferred to the new site. In addition, a "wish-list" of new content was created that would allow the site to disseminate information that was not previously distributed to partners or was distributed through other mediums (i.e., hard copy reports, presentations, e-mails).

# Phase 2 – Develop a New DSS Site Prototype

# Framework and Navigation Development

To accommodate the new content and enhancements to the site, a completely new site framework was required. The redesign team reviewed other well-organized and award-winning Web sites and took various components from other sites to create a unique prototype for the new DSS site. The prototype contained the following major categories in a left-hand navigation that would expand when selected to offer more options:

- Interactive Maps
- Learn about Carbon Management
- Field Validation Tests
- Demonstration Projects
- Regulations
- Carbon Markets
- Products Database

In addition to the flexible left-hand navigation, the top navigation bar would provide quick and easy access to key pages, including the following:

- DSS Home
- About PCOR Partnership
- EERC Contacts
- Partner Directory
- Site Map

Once the framework for the site was agreed upon, an EERC graphics artist created a home page image and secondary page designs. Content for the site was created by EERC education and outreach professionals with input from PCOR Partnership technical researchers.

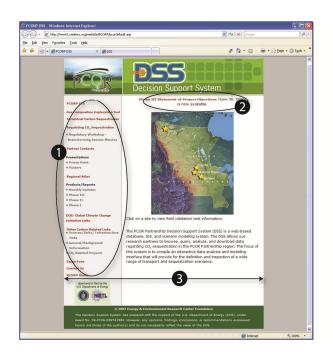
# Site Improvements

# Home Page

The home page was completely redesigned, as illustrated in Figure 1. The left-hand navigation (Item 1) was organized and condensed into expandable menus and a top navigation banner. New items (Item 2) were transferred to a database-driven space that allows the site maintenance team to automatically update the site without the need for custom programming. The page size was widened (Item 3) to allow more content on the page without scrolling down. A news ticker (Item 4) was added to the home page that automatically refreshes several times a day to keep partners up to date on industry news.

# Secondary Pages

The functionality of the site was improved by making each secondary page accessible through navigation that remains consistent on every page. An arrow marks where the user is on each page, which allows for smooth navigation between pages. Each page lists a PCOR Partnership representative who can be reached if the user needs additional information on a specific topic area. The overall look of the site was also improved by giving it a consistent, modern look, enhanced with images of PCOR Partnership-related activities.



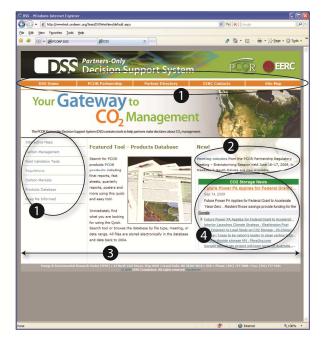


Figure 1. Screen captures comparing the original and new DSS home pages.

The following sections describe how the content and functionality of the site was improved.

Carbon Management – The Carbon Management section is new and provides PCOR partners with background information on topic areas such as CO<sub>2</sub> sources, CO<sub>2</sub> capture, geologic storage, terrestrial storage, and monitoring, verification, and accounting (MVA). An alphabetized Glossary of Terms was added that provides definitions to technical terms. An interactive feature in this section includes a tree diagram listing various types of CO<sub>2</sub> capture technologies (Figure 2). Once a technology is selected, the user is presented with a description of the technology and a list of companies offering that technology. In many cases, Web links are provided to direct the user to more information.



Figure 2. CO<sub>2</sub> capture technologies screen capture.

**Field Validation Tests** – This section incorporates some terrestrial carbon storage material from the earlier version of the Web site and incorporates the existing Zama Zone database. New information on all four field validation tests (Zama, Lignite, Northwest McGregor, and Terrestrial) has been added to this section and will be updated regularly as these efforts progress (Figure 3).

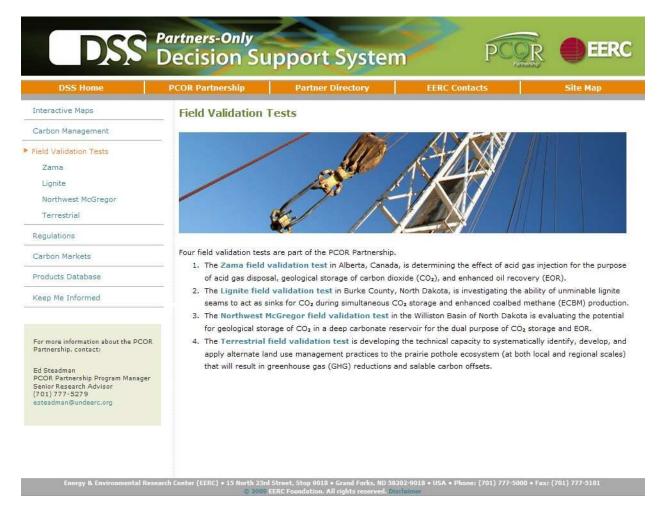


Figure 3. Field validation tests screen capture.

**Regulations** – Like the original Regulations section, the updated section lists information about the current regulatory framework including capture and separation, CO<sub>2</sub> transport, underground injection, and long-term management and liability for geologic storage. It also provides updates to federal, state, and provincial regulations with improved access to this information and streamlined content. Regional Initiatives was added as a new page (Figure 4).

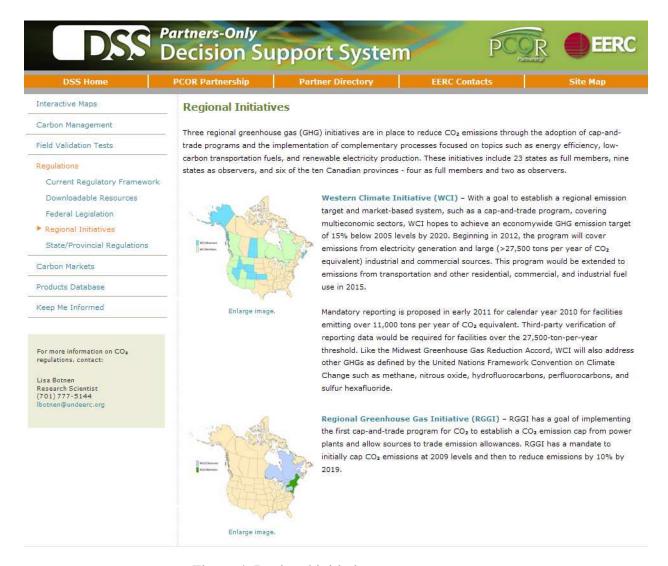


Figure 4. Regional initiatives screen capture.

**Carbon Markets** – Carbon Markets is a completely new section that describes the concept of carbon markets and provides quick links to trading programs and offset providers (Figure 5).

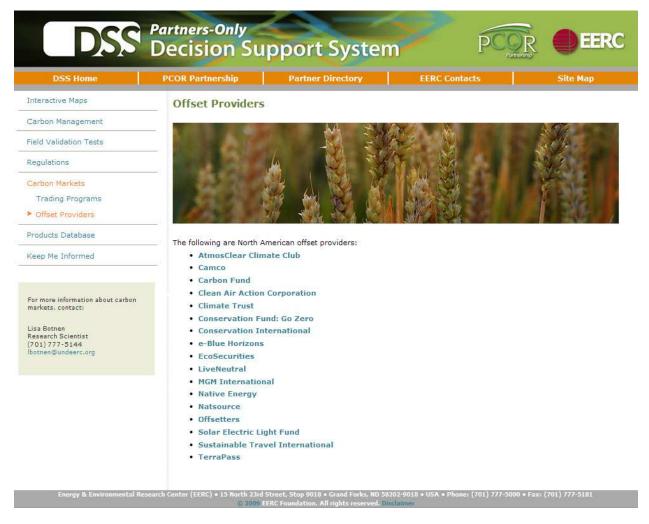


Figure 5. Offset providers screen capture.

**Products Database** – On the original DSS site, PCOR Partnership products such as topical reports, progress reports, monthly reports, Atlas, and fact sheets were listed by project phase. Because the quantity of PCOR Partnership products has grown significantly as the program has evolved, a database-driven Web interface was created to allow users to quickly search for products. The database structure allows the PCOR Partnership administrative team to upload products to the database and provides a mechanism for them to store and retrieve products for their own use. The database also contains more items that were not previously available on the DSS site, including additional meeting presentations, more posters, and abstracts. The Advanced Search tool allows users to search by words, date, file type, or by meeting. The listing of products derived from a search contains links directly to the electronic file stored in the database. The Products Database main search page is shown in Figure 6.

DSS Home	PCOR Partnership	Partner Directory	EERC Co	ntacts	Site Map	
Interactive Maps	Products Database  Ouick Search  Ouick Search					
Carbon Management						
Field Validation Tests	Quick Search			Quick	Searcn	
Regulations	- 1000.000 Markets 400 800	M 2550 we			54 200	
Carbon Markets	Advanced Search (sear	ch one or more options)		Advance	ed Search	
Products Database	With all of the words:  With the exact words:					
Keep Me Informed	With any of the words:					
The state of the s	Without the words:					
For more information about PCOR Partnership products, contact: Katherine Anagnost Research Specialist/Project Manager (701) 777-5229 kanagnost@undeerc.org	□ Atlas □	Fact Sheet News	Article Progress Repo r Quarterly Tech	nical Progress Report		
	Date (select one date sea	AND				
	<ul> <li>Search products creat</li> <li>Search by date range</li> </ul>		day v year v Be	fore: month v day	year v	

Figure 6. Products database main search page screen capture.

**Partner Directory** – Contact information for PCOR Partnership partners is stored in an internal database. On the original site, the database was used to populate contact information listed on a static page. As the number of members grew, the static page became difficult to use. The new Partner Directory (Figure 7) uses the same database to populate the information, but the interface was improved by listing partners by last name or company. This format allows users to jump to areas in the alphabet to quickly get to the information they are looking for.



Figure 7. Partner directory screen capture.

**EERC Contacts** – The original site listed EERC contacts by project phase and task. The revised EERC contacts page (Figure 8) lists current contact people for specific areas of expertise.

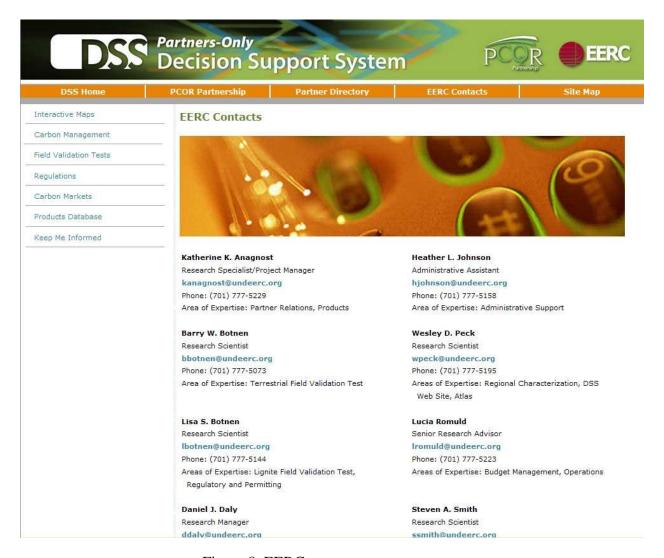


Figure 8. EERC contacts screen capture.

# Phase 3 – Perform an Internal Review of the Prototype

Once a working prototype of the new DSS site was created, it was sent out for review by PCOR Partnership technical researchers and the management team. Reviewers were asked to consider the usability, look and, most importantly, content for the site. Several comments were received that noted progress made to efforts since the prototype was created. These changes reflect the importance for the site to be continually maintained.

### Phase 4 – Revise Prototype Based on Internal Review

The only major revision to the prototype was the addition of a new section called Keep Me Informed (Figure 9). There was a need for a page to display timely information such as meeting notices, announcement of completed reports, and industry news. Although this information could be stored elsewhere on the site (i.e., Products Database), there needed to be a page to draw attention to new and time-sensitive information. A prototype for this page has been created, and the page is under construction.

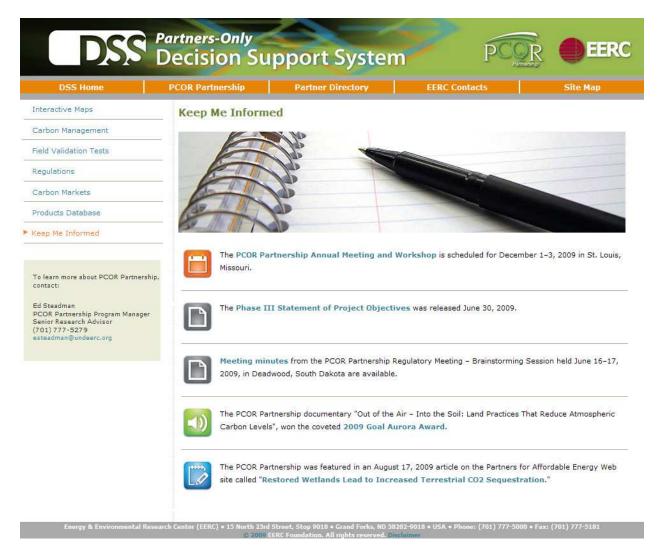


Figure 9. Keep me informed screen capture.

#### Phase 5 – Launch and Maintain Site

The new site is being reviewed internally and is expected to go live in September 2009. A DSS Site Manager has been dedicated to maintaining the site and will obtain new site content through the following mechanisms:

- Review monthly, quarterly progress, and topical reports
- Participate in PCOR Partnership meetings
- Conduct periodic status update meetings with the management team and task leaders
- Conduct annual formal review meetings with the management team and task leaders

All pages will be continuously updated to ensure content remains up to date. Revisions to the site's databases will be performed weekly by the DSS Site Manager, as new content is acquired. Revisions to technical content will be programmed by the EERC's RIS Department and then approved by PCOR Partnership technical staff and the management team before going live.

#### **FUTURE WORK**

In addition to keeping the existing content current, the following new sections will be added in the next 6 months.

**Multimedia Gallery** – Several high-quality photographs and illustrations have been created through past PCOR Partnership activities. A searchable Image Library will be created to house these images. Users will be able to access these images and download them for use in documents, presentations, or promotional materials. Several image sizes will be available to download. In addition to the Image Library, news stories, PCOR Partnership facts, and short videos will also be contained in the Multimedia Gallery.

**Decision Project Reporting System (DPRS)** – This section will present information specific to the demonstration projects and will be maintained, utilized, and reported to DOE and partners. The DPRS content will likely contain the following main categories:

- Background Information
- Baseline Characterization Data
- Regulations and Permitting
- CO<sub>2</sub> Capture and Transportation
- Monitoring, Verification, and Accounting
- Injection and Operations
- Products